



Intro to Remote Supports: *Elevate* your Assistive Technology

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SCAN HERE
*With your cell phone
To learn more*



What We'll Cover

01

What is Remote Supports?

02

Assistive Tech and Remote Supports

03

Impact of Remote Supports

04

How to Get Started

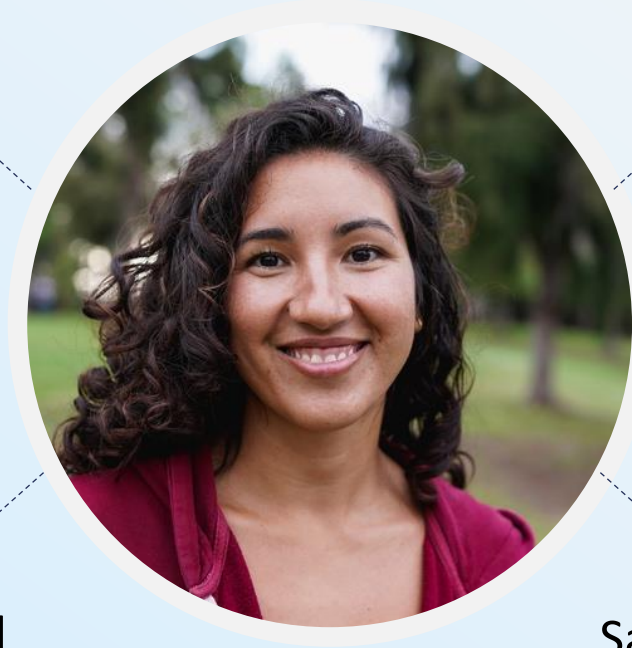
Understanding **Remote Supports**

What is Remote Supports?

What is Remote Supports

Remote Supports **combine** highly trained support staff with assistive technology.

Support may include wellness **check-ins**, reminders, safety prompts, and response to identified needs.



Services are shaped around **each person's** needs, routines, and goals.

SafeinHome provides **another support option** that strengthens coordination for the care team.

Why Remote Supports Matter

Adds **another support option** when provider staffing or in-person services are limited.

Helps **reduce avoidable escalation** through earlier awareness of unmet needs.

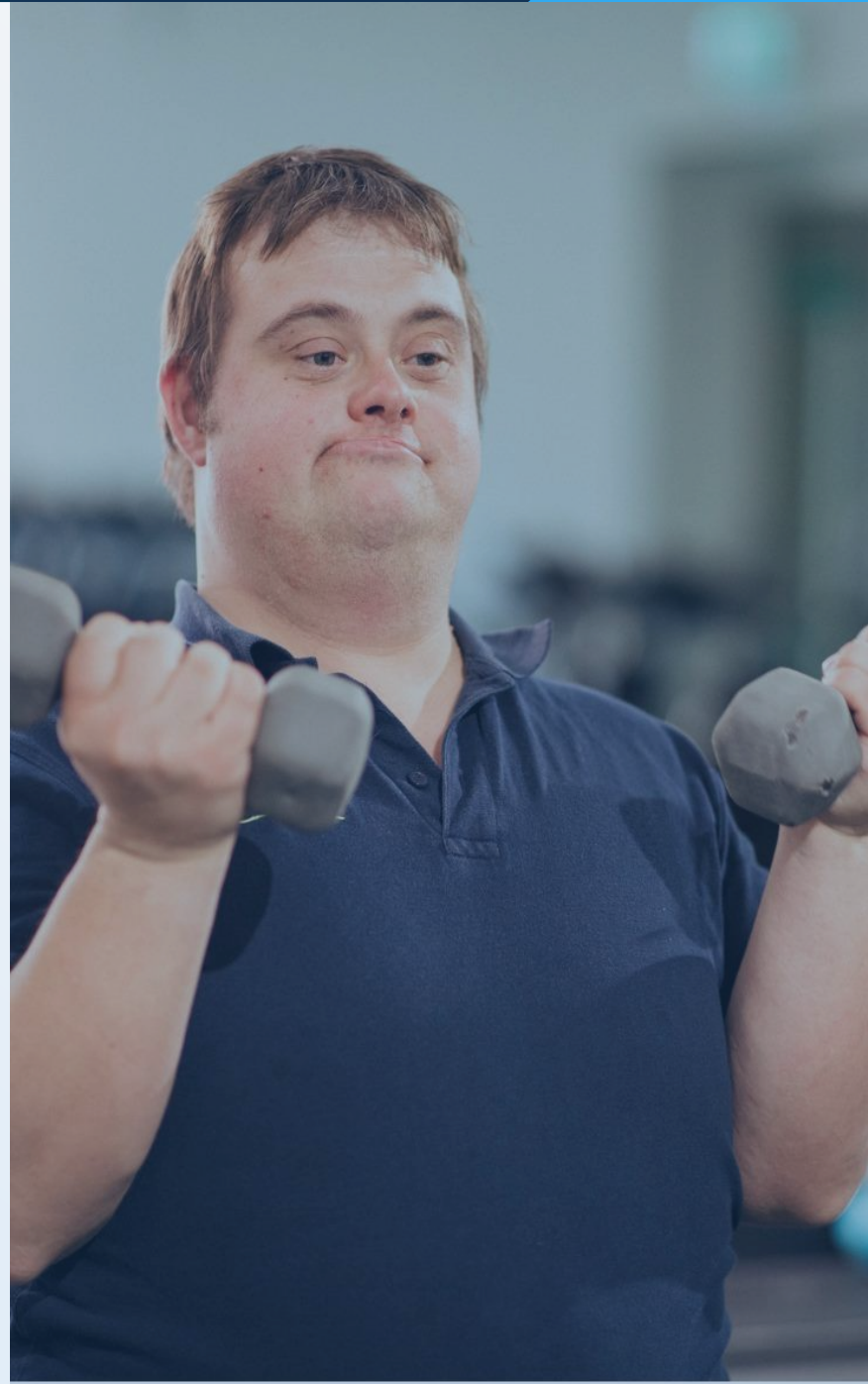


Supports safety, independence, dignity, and **stability at home and in the community.**

Provides **structured updates** instead of relying only on scattered calls, crisis reports, or delayed information.

Remote Supports

Empowers individuals with intellectual and developmental disabilities to live independently in their own homes and communities using Assistive Technology to connect individuals with our Remote Supports Staff.



What Independence Means to Chris



Question...

- Now that Chris has described what *independence* means to him,
- How would you describe *what independence means to you?*



Remote Supports...

is a service - not a thing

Remote supports *do not replace* humans with technology; rather, remote supports allow individuals and our trained workforce to ***connect through technology***.

Understanding **Assistive Technology** and **Remote Supports**

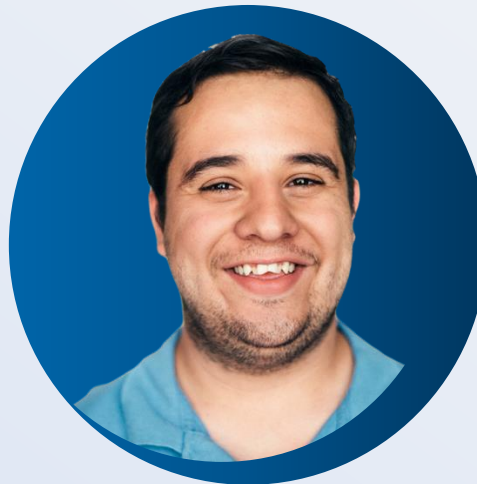
5 Elements of Remote Supports Service



Remote
Support Staff



Weekly Reports



The Person Supported



Sensor
Technology



Assistive
Technologies

Support Solutions

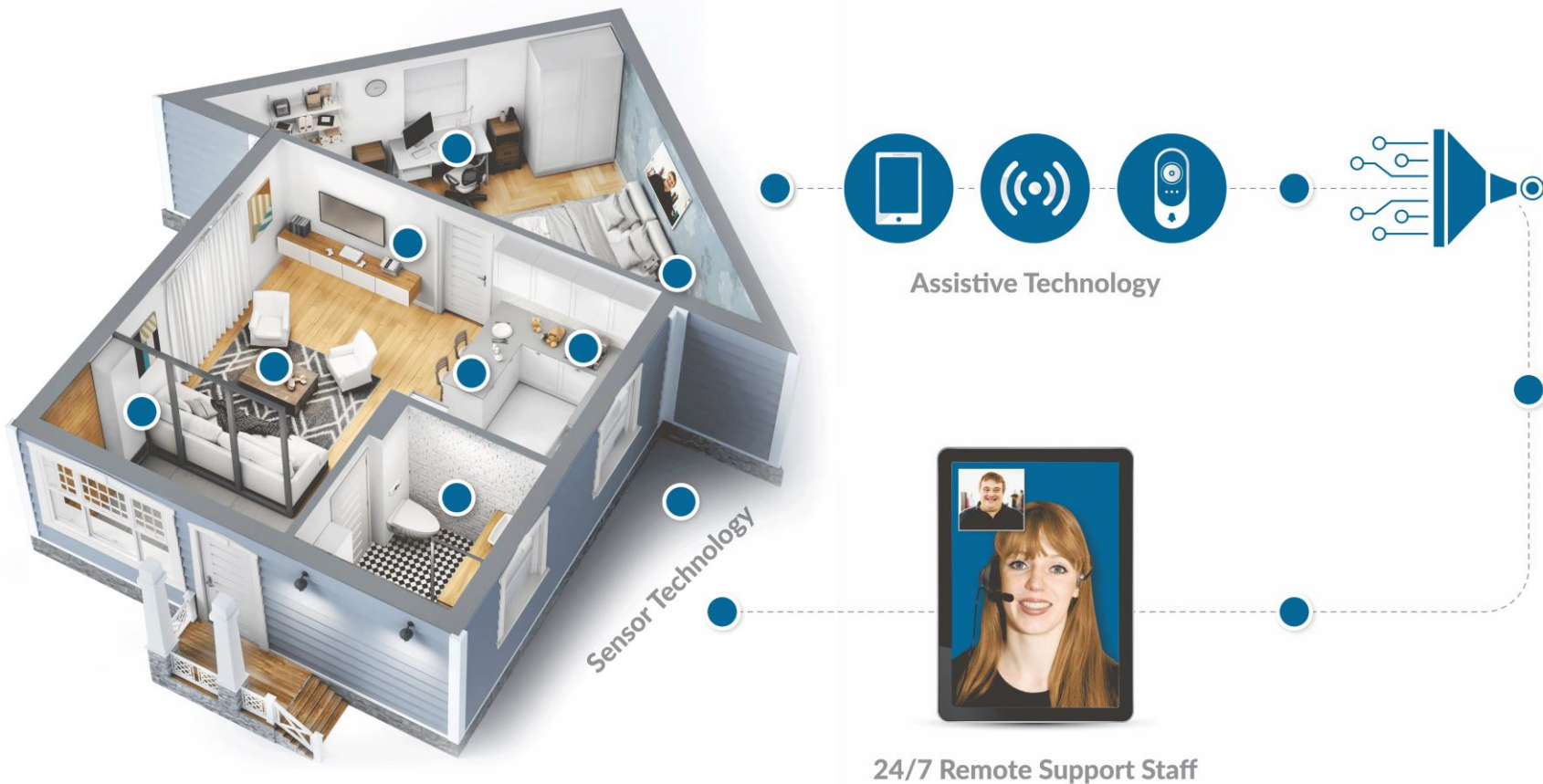


Remote Supports and Assistive Technology work hand-in-hand



How it works

How Remote Supports Work



Remote Supports Staff
can answer your calls

24/7  **365**

Remote Supports Staff
helps empower your

***CHOICE** and*

CONTROL

*so that your choices are
seen, heard, and understood*

Remote Support Staff

Human-to-Human
CONNECTION



NON-DIRECTIVE

AUTHENTIC RELATIONSHIPS

CONTINUITY & STABILITY

COMPASSIONATE

DEVELOPS DECISION-MAKING SKILLS

STATE REQUIRED TRAINING

HIPAA COMPLIANT WORKSPACE

Understanding
The Impact of Remote
Supports
Success Stories

Medication Support Success Story

A 33-Year-Old Man with Autism:

- Manages anxiety after his mom's passing.
- Takes medication on time.
- Prepares his own meals.
- Gained independence and confidence.



Seizure Support Success Story

Daniel's Path to Independence

Indiana; Age 74; Mild Intellectual Disabilities

Remote Supports Solutions:

- * **layered tech solutions** to assist with monitoring his seizures
- * **check in calls** with Remote Supports to provide reminders to
 - (1) charge his devices
 - (2) stay hydrated
 - (3) see how he was feeling

Results:

Daniel was...

- * **happier** 😊
- * **at ease**
- * **more social**
- * **able to continue living independently**



Job Support Success Story

Before Remote Supports

- Missed psychotropic medications on the weekends.
- Lost jobs and faced financial difficulties as a result.
- Struggled with a lack of weekend staff support.

After Remote Supports

- Weekend check-ins ensured consistent medication use.
- Successful employment for two years at a mall restaurant.
- Improved financial stability, thus reducing financial stress.



Stacey & Emily

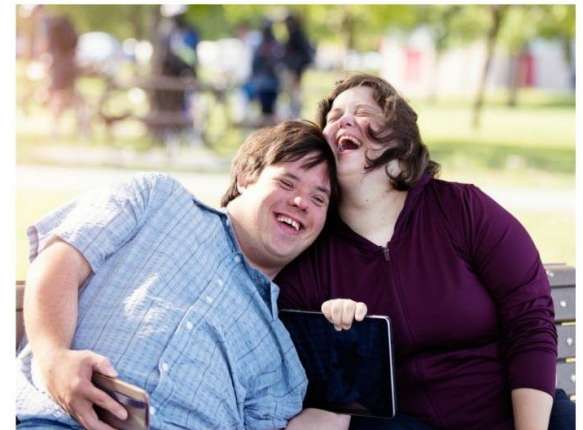
REMOTE SUPPORTS FOR BEHAVIORAL HEALTH



Remote Supports is...

A person-centered support service that offers:

- **Individualized Solutions** developed by the person and their support team
- **A Learning Environment** that's supportive and safe
- **The Next Step to Independence** to support the needs and desires of each individual
- **Remote Support Staff** always available - 24/7; always supportive - never directive
- **Flexible, individualized support that adapts to the person**



Understanding
How to Get Started
Learn more about Remote Supports

The Steps to Remote Supports Services

Consultation

- Remote Supports Consultants complete a home visit with the individual and assesses any barriers that can be resolved with Remote Supports.

Proposal

- Remote Supports Consultant then compiles the Remote Supports solutions into a proposal and shares that with individual and their team.

Approval

- Proposal is then approved by individual, waiver case manager, and if necessary, any guardians prior to being added to the service authorization.

Install

- Field Service then comes out to the home and installs the chosen equipment based on what was included in the proposal.

Onboarding

- Client Services Representative holds a meeting to recap what was discussed and what will be included in the Remote Supports Plan.

Service Start

- Once install and onboarding are complete and services are added to the service authorization, services may begin.

Understanding **The Technology**

Demonstrations of Sample Tech

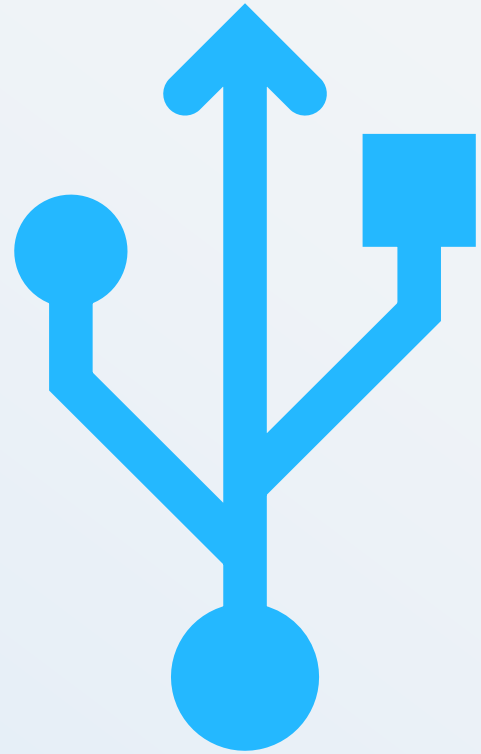
Sample Devices

Geocomm/Geocomm Ultra

Bed pad/chair pad

Sensors and hub

Cellular Seizure Wristband



Q&A

What questions do you have about Remote Supports?

Thank you for joining us today!

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